



How do international activities contribute to QA?

The view of the OAQ

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- **International cooperation**
- **ESG Part 1 (IQA at HEI)**
- **ESG Part 2 (external QA practices)**
- **ESG Part 3 (accountability of agencies and iQA)**
- **Creation of the new Swiss agency**

International cooperation

- Basis for development of all instruments and standards
- Useful for benchmarking, mutual exchange, improvement
- Currently:
 - ENQA full member (WGs + EQArep)
 - ECA founding member (WGs + JOQAR & E-TRAIN)
 - Q-audit Network, member
 - D-A-CH cooperation
 - INQAAHE full member
 - Other projects (ex. UNESCO, EUA, OECD)

ESG Part 1 – IQA at HEIs

- Developed national directives based on ESG, binding since 2006
 - workshop with FINNHEC 2006
 - iQA international seminars 2005 and 2006
- Q-audit 2007-8 and 2013-14 based on ESG
 - Intense dialogue with Q-Network Switzerland
 - Q-audit Network, platform for exchange and improvement
- IQA system: focus of future institutional accreditation
 - new developments to be explored (ex. NOKUT model)

ESG Part 2 – External QA practices

- Project-based cooperation: outcomes → direct impact
 - ex. Recruitment of international experts
 - ex. Involvement of students in procedures
 - ex. Development of standards for UAS continuing education
 - ex. Role of agency staff in procedures

- Activities abroad (namely Germany) → direct impact
 - ex. Decision-making processes
 - ex. Structure on-site visit in national Q-audit procedures

- Jointly coordinated national-international assessments
 - ex. CTI, AEC, AACSB

ESG Part 3

- Internal QA (flexibility, transparency)
- Accountability processes (international cooperation, transparency, publication)
- International recognition:
 - ENQA membership (fulfilment of ESG)
 - EQAR registration (fulfilment of ESG)
 - ECA membership (Code of good practice)
 - GAC recognition (fulfilment of ESG)
 - Project-based cooperation (indirect recognition)

Creation of new Swiss agency

- New external context: EHEA as growing reality
- Challenges:
 - National: accountability at programme level
 - International: QA activities abroad
 - External recognition: EQAR enough?
 - Broaden ENQA membership and foster exchange among agencies for continuous quality improvement
 - European dimension in the assessment of joint programmes



Thank you for your attention!

Q & A

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