

## DOCUMENT 2

DAY 1, 1 March 2012

TIME: 14.00 - 15.45

### 12SUB02

#### Seminar on Internal QA: Good Practices and Tools

*A two-day seminar on internal quality assurance in tertiary education*

Yerevan, 1 march 2012

### Evaluation matrix

*Framework: Academic programme accreditation X. Internal quality assurance*

Evaluation instrument	Objective/goal Stakeholder	Target group	Run by	Method	Frequency	Responsible for implementation improve measure	Responsibility	Principle academic programme accreditation ANQA
Student evaluation Part 1	Contentment <b>students</b> about curriculum	Students	Coordinator QA	Questionnaire	1x per year	Teachers	1 Dean programme  2 Rector Institution (final responsibility)	I Academic programme design and approval
Student evaluation Part 2	Contentment <b>students</b> about teachers	Students	Coordinator QA	Questionnaire	After every course	Teachers in consultation with middle management	1 Dean programme  2 Rector Institution (final responsibility)	II Teaching staff

Student evaluation Part 3	Contentment <b>students</b> about assessments	students	Coordinator QA		After every course	Teachers	1 Dean programme  2 Rector Institution (final responsibility)	III Student assessment