

DOCUMENT 13

DAY 2, 2 March 2012

TIME: 16.30-17.00

12SUB02

Seminar on Internal QA: Good Practices and Tools

A two-day seminar on internal quality assurance in higher education

Yerevan, 2 March 2012

Glossary QA: Stakeholders- part 3

Document: 'Glossary of Quality Assurance (working papers) ANQA'

In order to enhance the effectiveness of collaborative activities and promote the changes in the tertiary education sphere, it is first essential to build a high level of common understanding of the terms common in tertiary education in general and those of quality assurance in particular.

With this aim, ANQA has undertaken a major project of a glossary development, which aims to

- Be a reference tool explicating the connotations of the terms in circulation in the European Higher Education Area;
- Facilitate and deepen the understanding of the terms common in the tertiary education literature in general and that of quality assurance in particular;
- Reflect the new developments in quality assurance and accreditation;
- Start a dialogue among the tertiary education stakeholders around the establishment of the accurate and acceptable Armenian equivalents;
- Be a working paper, which will promote establishment of a glossary of terms in the sphere of quality Assurance.

During all training sessions terms belonging to the subject of a presentation or a workshop are discussed, in a short session, with all participants.

Teaching method

See Assignment Stakeholders

Terms in Glossary of Quality Assurance (working papers) ANQA

Stakeholders

In the sector of higher education, the term is generally used to describe people with an interest in, or related to, higher education institutions such as students, parents and applicants.